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# A Review on Question Answering Systems for Indian Languages

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Assistant Professor, Dept. of CS and IT, Dr.B.A.M.University, Aurangabad (MS), India Abstract

Question Answering is a rising domain of research in natural linguistic communication processing specially after the tremendous development in Internet technology. From a set of a Question Answering system (QAS) attempts to find out the correct resolution to the question pose in natural language. In this process user is assigned a particular answers in place of number of text documents or paragraphs. As compare to English and other foreign languages, very less work has done on Indian languages. This paper discusses a survey of various question answering systems based on Indian languages.

**Keywords:** Question Answering Systems; Information Retrieval; Natural Language Processing.

#### Introduction

Question Answering (QA) is the job of automatically answering a interrogative sentence posed in natural oral communication. QA is a specific type of information retrieval. Given a readiness of papers, an Interrogative Answering system attempts to find out the correct answer. Question answering is multidisciplinary. It involves information technology, artificial intelligence, natural language processing, knowledge and database management and cognitive science [1]. Most of the Question Answering system consist of three briny faculty s; question processing, document processing and answer processing. Question processing module plays an important part in QA systems. Answer processing module required to social status and validate candidate solvent. These proficiency aiming at discovering the short and precise answers are often based on the semantic classification. QAS gives the ability to answer questions posed in natural language by extracting, from a repository of documents, fragments of documents that contain material. [1]

### Literature Survey on Question Answering Systems

Question answering systems can be categorized in many ways, such as by the application domain, answer roots, or target and source languages. But mainly it divided into two main region. i] Open Domain QA System, ii] Closed domain QA System. We are summarized the survey of various Question answering systems for Indian Languages in Table 1.

| Sr  | Research                           | Technique and Results   | Year |
|-----|------------------------------------|---|------|
| No. | Work/<br>Language                  |   | loui |
| 1.  | Sekine et<br>al. [2]<br>(Hindi)    | A Hindi-English cross-lingual question-<br>answering system, It uses English-Hindi<br>bilingual dictionary for conversion. MRR= 0.25  | 2003 |
| 2.  | P. Gupta<br>et al [3]<br>(Hindi)   | Implemented the Hindi search engine for the retrieval of the relevant passages and accuracy is 75%  | 2005 |
| 3.  | Reddy et<br>al. [4]<br>(Telugu)    | A duologue based question answering system<br>in Telugu language for railway specific domain<br>and precision of 96.34 and dialogue success<br>rate 83.96%  | 2006 |
| 4.  | Pakray [5]<br>(Bengali,<br>Telugu) | Multilingual Restricted Domain Question<br>Answering System with Dialogue Management<br>(Bengali and Telugu) Dialogue Success Rate=<br>72.91% and Precision= 83.67% Telugu query<br>System: Negotiation Success Rate= 89.06%<br>89.06% Precision= 96.49%. | 2007 |

#### Table 1. Literature Survey on Question Answering Systems.

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| <ul> <li>5. Vishal Gupta et at [6] (Punjabi)</li> <li>5. Analysis of output of Panjabi keyword extraction has been done over 50 Punjabi documents of Punjabi news corpus. The Precision, Recall and F-Grudge or Punjabi language keywords extraction are 8 0.4%, 90.6% and 85.2% respectively and 14.8% fourteen .8% of errors.</li> <li>6. S. Sahu et al [7]</li> <li>7. N. Vasnik et al [8]</li> <li>(Hindi)</li> <li>7. N. Vasnik et al [8]</li> <li>(Hindi)</li> <li>7. N. Vasnik et al [8]</li> <li>(Hindi)</li> <li>7. Shalini Stalin et al [8]</li> <li>(Hindi)</li> <li>9. Banerjee et al. [10]</li> <li>(Bengali)</li> <li>10. Poonam Gupta et al [11]</li> <li>(Punjabi)</li> <li>11. Vishal Gupta [12] (Punjabi)</li> <li>11. Vishal Gupta [12] (Punjabi)</li> <li>11. Vishal Gupta [12] (Punjabi)</li> <li>11. Vishal Gupta [13] (Marathi)</li> <li>12. Pallavi Bagul et al [13] (Marathi)</li> <li>13. B. C.</li> </ul>   |        |
|--|--------|
| <ul> <li>6. S. Sahu et al [7]<br/>(Hindi)</li> <li>7. N. Vasnik et<br/>al [8]<br/>(Hindi)</li> <li>8. Shalini Stalin et<br/>al [9] (Hindi)</li> <li>9. Banerjee et al.<br/>[10]<br/>(Bengali)</li> <li>10. Poonam Gupta<br/>et al [11]<br/>(Punjabi)</li> <li>11. Vishal Gupta<br/>[12] (Punjabi)</li> <li>12. Pallavi Bagul et<br/>al [13] (Marathi)</li> <li>13. B. C.</li> <li>13. B. C.</li> <li>13. B. C.</li> <li>14. An approach for finding out the answers for the questions in the Hindi language<br/>Overall accuracy appro. 68.00 %</li> <li>7. N. Vasnik et<br/>al [8]<br/>(Hindi)</li> <li>13. B. C.</li> <li>13. B. C.</li> <li>14. D. An approach for finding out the answers for the questions in the Hindi language<br/>Overall accuracy appro. 68.00 %</li> <li>7. N. Vasnik et<br/>al [13] (Marathi)</li> <li>7. N. Vasnik et<br/>al [14] (Punjabi)</li> <li>7. An approach for finding out the answers for the questions in the Hindi language<br/>Overall accuracy appro. 68.00 %</li> <li>7. N. Vasnik et<br/>al [13] (Marathi)</li> <li>7. An approach for finding out the assed methodology for recognition of Kannada named entition</li> </ul>          | 2011   |
| 7.       N. Vasnik et<br>al [8]<br>(Hindi)       Combining the principles of search with HWN and context awareness, search<br>results may be produced for a user and the precision of information retrievation<br>increases.         8.       Shalini Stalin et<br>al [9] (Hindi)       A web based application for the extraction of answers for a question from Hind<br>text. Inconclusive results are shown.         9.       Banerjee et al.<br>[10]<br>(Bengali)       Lexical, semantic and syntactic characteristic was given for the classification of<br>the Bengali enquiry and used the Bengali shallow parser. Lexical, semantic and<br>syntactic features accuracy= 87.63%.         10.       Poonam Gupta<br>et al [11]<br>(Punjabi)       Discussed an algorithm for the implementation of Punjabi Question Answering<br>System and it helpful for developing other NLP applications         11.       Vishal Gupta<br>[12] (Punjabi)       Punjabi language System can only analyses starting twenty online web pages.<br>with high scores than thousands of extracted web pages. Nouns, adjectives<br>verbs and adverbs etc. are treated as Key terms for the system.         12.       Pallavi Bagul et<br>al [13] (Marathi)       A rule based POS tagger is used to assigning the tags to the ambiguous words<br>using Marathi grammar rules.         13.       B. C       The proposed rule based methodology for recognition of Kannada named entities |        |
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| 11.       Vishal Gupta       Punjabi language System can only analyses starting twenty online web page with high scores than thousands of extracted web pages. Nouns, adjectives verbs and adverbs etc. are treated as Key terms for the system.         12.       Pallavi Bagul et al [13] (Marathi)       A rule based POS tagger is used to assigning the tags to the ambiguous words using Marathi grammar rules.         13.       B. C.       The proposed rule based methodology for recognition of Kappada named entities  |        |
| 12.       Pallavi Bagul et<br>al [13] (Marathi)       A rule based POS tagger is used to assigning the tags to the ambiguous word<br>using Marathi grammar rules.         13.       B. C.       The proposed rule based methodology for recognition of Kannada named entities  | - 2013 |
| 13 B.C. The proposed rule based methodology for recognition of Kannada named entities  |        |
| Melinamath [14] has good recognition rate and precision around 86%   | 2014   |
| 14.Vishal Gupta<br>[15] (Hindi)Stemmer for Hindi noun is applying rule based suffix stripping technique. The<br>accuracy of stemmer is 83.65%.   |        |
| 15.Garima Joshi et<br>al [16] (Punjabi)Hybrid approach using synset is used for stemming in Punjabi, table lookup has<br>benefit of giving accurate results The performance of stemmer is directly<br>dependent on number of entries in the root word table.   |        |
| 16. R. Thaker et al A QUrdPro system for query processing of Urdu language<br>[17](Urdu)   | 2015   |
| 17. S. Govilkar et A Rule-based POS tagger is used to assigns all possible tags to the Marath al [18] (Marathi) word.  |        |
| 19.         Prachi Dalvi et<br>al [19] (Marathi)         Ontology model for agriculture domain in Marathi speech. According to the<br>farmer's query, the relevant will be extracted. The average F-scotch is 76.98%   | 2016   |
| 18. Sharvari S. Govilkar et al[20] (Marathi) Ontology is used to express domain specific knowledge about semantic relations and restrictions in the given domains. Factoid questions are considered. The system is tested with Marathi documents of various domains like History, sports festival, politics.etc and shows an overall Precision 94.44%, Recall 98.07% Accuracy 92.72%   | 2017   |

#### Aim of the Study

This research work is for the information retrieval from the resources such as Internet. The main objective of Question Answering system is to get back answers of questions rather than full document. Question Answering provides perfect solution to get valid and accurate answers to user question asked in natural language instead of query.

#### Types of QA Systems

Different types of QA system which are divided into two major radical s based on the

methods used by them. First group of QA system belongs to simple natural language processing and information retrieval methods, while another group of QA arrangement are dependent upon the reasoning with natural language. The two QA systems are compared with characteristics of different dimension such as technique used, question that deals with and so on. The table2 provides the detail of the comparisons of these QA systems. [21]

|     | Та | able ( | 2 Cha | racteriz | ation of | QA Syst | ems [21 | ] |  |
|-----|----|--------|-------|----------|----------|---------|---------|---|--|
| • • |    |        |       |          |          |         |         |   |  |

| Dimensions           | QA system based on NLP and IR               | QA systems Reasoning with NLP       |
|----------------------|---|-------------------------------------|
| Technique            | Syntax processing, Named Entity tagging and | Semantic Analysis or high reasoning |
|                      | Information Retrieval                       |                                     |
| Data Resource        | Free text documents                         | Knowledge Base                      |
| Domain               | Domain Independent                          | Domain Oriented                     |
| Responses            | Extracted Snippets                          | Synthesized Responses               |
| Questions Deals with | Mostly wh- type of Questions                | Beyond of wh- type of questions     |
| Evaluations          | Uses existing Information Retrieval         | N/ A                                |

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#### **Types of Question Generation**

Question generation from text can be broadly divided into three categories: [22]

- 1. Syntax-based,
- 2. Semantics-based,
- 3. Template-based
- Answer Extraction Methods

#### 1. Pattern Matching Based Methods

Answer extraction patterns may consist of several types of units, such as punctuation marks, capitalization patterns, plain words, lemmas, part-of-speech (POS) tags, tags describing syntactic function, named entities (NEs) and temporal and numeric expressions. [23]

- 2. Semantic parser
- 3. Temporal context identifier
- 4. Logical prover

Logical prover has access to knowledge of five different types, Extended WordNet axioms, Ontological axioms, Linguistic axioms, Semantic calculus, Temporal reasoning axioms. [24]

#### **Question Answering Approaches**

According to our survey, Question answering has three approaches are present. 1) Linguistic approach, 2) Statistical approach, 3) Pattern bases approach.

## Linguistic Approach

An enquiry answering logic contains artificial intelligence based methods that integrate Natural Language processing (Human language technology) technique and knowledge base. The knowledge entropy is organized in the form of production principle, logic frames, template, ontology and semantic study. It is used during the pair. Parsing, analytic thinking of QA Tokenization, and POS tagging are linguistic proficiency, it implemented to substance abuser question for formulating it into a precise query that specified extract the respective answer from structural database. Nowadays Marathi Shallow parser mostly carry to perform on Linguistic approach. Existing question answering [25], QA arrangement have acquired web as their knowledge resourcefulness. [26][27]

#### Statistical Approach

Availability of huge amount of data on internet increased the importance of statistical coming. A statistical learning method gives the better results than other approaches. One disadvantage of statistical approach is it treats each terminal figure independently and fails to identify linguistic characteristic for a combination words phrase. Statistical techniques or successfully applied to the different stages of the Question Answering system. The technique used for classification purpose is Maximum entropy models, manakin, support vector machine (SVM) classifiers, Bayesian classifiers. The important work based on the statistical method was IBM"s statistical QA [28] system. It used maximum entropy model for question/answer based various N-gram features

#### Pattern Matching Approach

The pattern matching approach uses the expressive power of textbook convention. It replaces the sophisticated processing involved in other competing approaches. There are two approaches: Surface Pattern based and Template based. Most of the traffic pattern matching QA systems use the surface text patterns while some of them also rely on templates for response generation. [29]

## Surface Pattern Based

Surface Pattern-based approach is automatically learned patterns through examples. Pattern learned by in semi-automatic and the most compatible application program area is small and spiritualist size website. [30]

#### Template Based

glide This slope makes use of preformatted patterns for questions. The main stress of this approach is more on demonstration rather than explanation of questions and result. The template set is body-build in order to contain the optimum number of templates protect that it sufficiently cover the space of trouble and each of its appendage represents a wide stove of questions of their own type. The entity one-armed bandit of Templates, which are missing elements bound to the concept of the question that has to be filled to generate the interrogation template to retrieve the corresponding reception from the database. The response returned by enquiry will be a raw data; it is going binding to the user. [31][32]

## Architecture of Question Answering System

As shown in Figure 1, a typical Question Answering System (QAS) consists of three modules. Interrogation Processing Faculty , Document Processing Module and the Answer Processing Module and Question Categorization , Information Recovery , Answer Descent as their core ingredient s respectively.

Fig. 1.: Question Answering System Architecture [33]



Question processing module identifies the prime focus of the question, focusing of the interrogative sentence, and classifies the type of query. In English six eccentric of query are

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present such as Who, what, why, when, Which, How much/How many. It also breakthrough the answer type expected, and then devises multiple semantically equivalent tokens from the question. [34]

Reformulation of a question into similar signification questions boost up the recall of the information retrieval (IR) system, organization , which is very important for question answering, because if no correct reply are present in a document, no further processing can be carry out to find the answer. [35]

The final examination component in a Question Answering system is the Answer Processing module. It is the distinguishing feature between Question Answering systems and the usual sense of text retrieval systems because it's engineering science is an influential and decisive on question answering system for the final termination. [33][34]

#### Question Answering for Marathi Language

In Republic of India after the development of TREC, various question answering system researcher moving their research from international language like English, Japanese, and Chinese to Indian regional languages like Telgu, Bengali, Urdu, Kannada, Marathi, and Hindi etc. But research in Marathi Linguistic process has not as equivalence to other languages. Some other techniques/ algorithm are also developed in another Indian languages [36] but on the Marathi Language very few researchers has worked with root, removing the stop tidings, rule based POS tagger to assigns all possible tags to the Marathi discussion .[13][18].

#### Conclusion

As compare to English and foreign languages very less research has been done in Indian regional languages. We found only question answering systems in Hindi, Punjabi, Telugu, Malayalam and Bengali. We have found less research on question answering system for Marathi language. **Acknowledgment** 

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